

For People. Not for Profit.

## Hospice Care

### Exceptional Hospice Care Since 1952



Founded in 1952 as a Visiting Nurse Association, VNAcare's services stand apart from other hospice providers. Our non-profit status allows us to spend more time with patients and empower them with control over their care.

We answer to the community, not to shareholders. This allows us to provide more compassionate and personalized care.

#### Important Answers to Questions About Hospice Care

#### WHAT is hospice?

Hospice is for patients with a life-limiting illness. **Hospice focuses on making a person's final journey comfortable, dignified and meaningful.** 

**Care teams** can include everyone from doctors and nurses to social workers, physical therapists, chaplains, home health aides and volunteers.

**Hospice focuses** on relieving pain and other symptoms so that every day with family and friends is more rewarding.

**Hospice pays for** all medications, medical equipment such as a hospital bed, or oxygen and medical supplies related to the hospice diagnosis.

#### WHERE is hospice provided?

**Care is provided wherever the patient calls home**; a private home, an assisted living facility, board & care, or a skilled nursing facility.

#### WHEN is the right time for hospice?

When treatments shift from curing illness to providing comfort care, it may be time for hospice. The earlier services are started, the greater the benefits to patients and their loved ones. We often hear, "we only wish we had known about hospice sooner."

#### HOW much does hospice cost? Can we afford it?

**In most cases, there is no cost to you**. Hospice is covered 100% under Medicare and MediCal and most private insurance plans.

#### WHY choose VNAcare?

We respect each patient and family's choices and unique needs, and refuse to follow models that standardize care.

#### This allows:

- You to remain in control of your care
- **Us** to develop an individualized plan of care based on your wishes.

### Questions? Please Call 833-367-2273 (833-FOR-CARE)



#### Bringing the End of Life as Much **Beauty and Respect as** the Beginning

We think of Hospice as a beautiful program provided by an expert team of professionals.

We are committed to:

- Following your lead
- Tailoring care to your wishes
- **Ensuring** the highest quality of life that makes every day with family and friends more meaningful and rewarding.

*"I will never forget the wonderful men* and women who graced our home. I called them angels."

#### **Complex Care in** Your Own Home

More intensive needs shouldn't prevent a person from enjoying the comfort and dignity



of hospice care. VNAcare has the expertise to manage a wide range of high acuity needs such as IV hydration, pain management pumps, complex wound care and more. We evaluate each patient's specific needs to determine how we can help.

# VNAcare: It's You We Answer To

Since our founding in 1952, VNAcare stands apart from for-profit agencies. Compassion is at the heart of all we do and we answer to you, not to a corporation. As a result of our reputation for providing exceptional care, we have the good fortune to receive generous support from our community. This allows us to provide special programs regardless of ability to pay.

#### **Spiritual and Grief Support**

We support the spiritual and emotional



with their grief.

Social workers, chaplains, and counselors are key members of your VNAcare team; providing help on an individual basis and as part of our bereavement and support groups.

"You really knew how to talk to Dad! We were the luckiest family in the world to have you."

#### Take the Afternoon Off - A Caregiver **Respite Program**



Being a full-time caregiver is physically and mentally exhausting. So we'll send a caregiver to provide an occasional break, free of charge.

Supported by grants and donations this program is available to full-time caregivers who do not have any assistance, paid or unpaid.

"Dad built this home and he deserved to die here, hospice allowed that to happen."

#### **Additional Services and Programs:**

• Fall Prevention Program

A proactive approach to the prevention of falls that helps reduce iniuries and

improves quality of life.

 Charitable Care Provides assistance to those with limited resources or without insurance.



**Veterans Services** As a VA provider we are privileged to care for our nation's heroes and participate in the We Honor Veterans program.

#### • Pediatric Care VNA is one of the few hospices that care for infants. children and teens.



"Thank you all so much for all you did to comfort Steve. It meant so much to us."

To speak with an expert, please call 833-367-2273 (833-FOR-CARE)

Or please scan this code with

your smartphone:





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#### **Communities We Serve**

VNAcare serves a large number of Southern California communities within Riverside and San Bernardino Counties and parts of Los Angeles County.

#### Locations

**Ontario** 2151 E. Convention Center Way, Suite 100 Ontario, CA 91764

> **Murrieta** 25220 Hancock Ave, Suite 100 Murrieta, CA 92562

> > **Apple Valley** 16147 Kamana Road Apple Valley, CA 92307



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Or Visit www.VNAcare.com



VNAcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, religion, sex (including pregnancy, sexual orientation, and gender identity), age or disability.